

# The SENDIASS journey



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## Parent Partnership

Prior to the SEND reforms in 2014, there was a statutory service called Parent Partnership. Its remit was to offer free, confidential and impartial support about education for special educational needs or disabilities to parents/carers of children with special educational needs or disabilities aged 0 to 19 and professionals.



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## KIDS Hubs

KIDS Hubs were commissioned in 2010 to 'work alongside' Parent Partnership and their role was to provide information and support particularly around short breaks and community support and activities available for children with special needs.



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## 2014 SEND Reforms

Since the 2014 reforms Parent Partnership became Special Educational Needs Information, Advice and Support Service, (SENDIASS) and is required by law to now broaden its statutory responsibility to encompass health, social care and education IAS for children, young people aged 0 to 25 and their parents/carers as well as professionals.



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## One front door

Using research, reviews and feedback from families a new SEND information, advice and support strategy for Hertfordshire aims to create an all-inclusive statutory service – the one door approach. Hertfordshire has two similar services (SENDIASS / KIDS Hub) that are duplicating IAS. The new offer and a single telephone helpline will help to achieve the planned 'one front door' approach.



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## How do we get there?

A comprehensive review of the SENDIASS service was undertaken. Only 10 of the SENDIASS national minimum standards are currently being met so proposals to address this have been made that include an increase to capacity using funding from the previously commissioned KIDS Hubs.



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## What do stakeholders think?

A SEND information, advice and support (IAS) consultation began in March 2020 to seek the views of stakeholders on key proposals in the IAS strategy. This closes on 14 June 2020 when the strategy will be finalised and any new operational functions for SENDIASS implemented.

For consultation, proposals and FAQs, see [www.hertfordshire.gov.uk/iasconsultation](http://www.hertfordshire.gov.uk/iasconsultation)